

RESPONSE TO BID CLARIFICATION QUERIES

Procurement Reference No	G/RFQ/NACC-14/2022
Subject of Procurement	Procurement of Telephone System (Including Installation)
Submission Deadline	19 th October 2022

With reference to the above bidding process we wish to respond to the following queries received from bidders:

No	Query Received	Response
1	Type of trunk lines available?	
	PRI/BRI LINES	Analogue to Digital
	GSM TRUNK	None but we need one
	SIP TRUNK	Bidders need to come in for Site Inspection
2	Types of User and how many?	
	Analogue Users:	0
	IP Users	30
	Mobile App Users	30
	Soft Console Users	30
	Hard Console Users	30
3	Is voice Mail required	Yes
	Is IVR or call recordings needed?	Yes